

Terms and Conditions of Sale

These Terms and Conditions of Sale (“Conditions”) govern the purchase of a ticket for admission to Urban Jars St.Thomas and Event Space (also referred to as “the property”). These Conditions constitute an agreement between you and Urban Jars St.Thomas and Event Space, by purchasing a ticket for admission to the property through its website or by telephone, you are agreeing to these Conditions.

Prices displayed

Urban Jars St.Thomas and Event Space invoices in Canadian currency. All prices listed, unless otherwise stated, are in Canadian dollars (CAD) and including axes. Rates are subject to change without notice.

Cancellation Policy

Cancellations must be requested by email at urbanjarsstthomas@gmail.com or by text 519-276-1190.

Please keep in mind that : Reservations remain fully refundable to the original method of payment if cancelled at least 72h before the reservation time.

Cancellations made 48h prior will be entitled to a full reservation credit in the form of a gift certificate that will be sent to the email address used for booking. The credit may then be applied to a future reservation.

Cancellations made less than 24h prior will lose their reservation for all services.

Liability Limitation

All guests on the property are required to sign a liability waiver releasing the property owners of Urban Jars St.Thomas and Events Space for any loss, damage, accident, illness and other items as specified therein upon arrival at the property. Any guest who declines to sign the liability waiver will be denied entry without refund or compensation.

Confidentiality

Urban Jars St.Thomas and Event Space is concerned about the privacy of its guests and undertakes to respect it. This policy has been formulated to inform all guests of the property of its firm commitment to this effect. No personal information is collected or disclosed unless the prior consent of the user has been obtained voluntarily by writing directly to an email address mentioned on our website, participating in a promotion, registering for a service, creating a profile, or in any other similar way.

Conformity

In order to safely provide guests with the requested services, Urban Jars St.Thomas and Event Space reserves the right to ask its guests to provide personal information or supporting documents if and when necessary.

Eligibility

You must be at least 19 years of age to attend events at Urban Jars St.Thomas and Event Space. All guests must present a valid piece of government issued identification for admission.

All guests are required to sign a liability waiver releasing Urban Jars St.Thomas and Event Space upon arrival at the property. Any guest who declines to sign the liability waiver will be denied entry without refund or compensation.

The thermal experience is not recommended for people with heart problems, hypertension, breathing problems, angina, high-risk pregnancy or diabetes.

The site is unfortunately not adapted and is difficult for people with reduced mobility to access.

Guests of the property are strictly prohibited from bringing in, or consuming, outside food, alcohol, or illegal substances. To ensure the safety and wellbeing of the property guests, the consumption of any forms of tobacco or cannabis are prohibited.

Refusal of Access & Expulsion

Urban Jars St.Thomas and Event Space reserves the right to refuse access or expel any guest whom it considers is acting against its code of ethics, values, or behavioural etiquette. Interactions at the property, including any urban jars social media platforms/ sites, must be carried out in a respectful, harmonious, and courteous manner. . Insulting, threatening, or harassing another guest or employee is prohibited. Urban Jars St.Thomas and Event Space maintains a zero tolerance policy with respect to , defamatory, indecent, hateful, racist, xenophobic, homophobic, sexist, vulgar, or discourteous statements or any other violent act.

Modification of Conditions

Urban Jars St.Thomas and Event Space reserves the right to modify these Conditions and its cancellation policy at any time. The last revision of these Conditions is displayed at the bottom of this page.

Updated 2022-04-01

Language

You expressly request that these conditions and any other document or communication related thereto be drafted in English only.